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Scotty's Dog Services

Client Agreement & Terms of Service

By booking services with Scotty's Dog Services, you agree to the following terms and conditions.

1. Services Provided

Scotty's Dog Services provides dog walking, dog minding, day care and overnight care services. Each dog will be cared for with attention, kindness and responsibility, however owners acknowledge that working with animals involves inherent risks.

2. Vaccination & Health Requirements

All dogs must:

- Be fully vaccinated and in good health
- Be treated for fleas and ticks where appropriate
- Not display aggressive behaviour towards people or other animals

Owners must disclose any relevant medical conditions, behavioural issues, or special care requirements before services begin.

Dogs requiring medication, mobility assistance, or individual handling must be discussed in advance.

3. Owner Responsibilities

The owner agrees to:

- Provide accurate information about their dog's behaviour and health
- Ensure their dog is registered and legally compliant with local council requirements

- Provide a secure collar or harness suitable for walking
- Provide food, medication, bedding or special items if required during stays

Scotty's Dog Services reserves the right to refuse or discontinue services if a dog presents a safety risk.

4. Public Liability Insurance

Scotty's Dog Services holds Public Liability Insurance to cover incidents that may occur during the provision of services.

While every effort is made to ensure the safety of dogs and the public, dog owners acknowledge that dogs may behave unpredictably. Owners remain responsible for any damage or injury caused by their dog as required under Victorian law.

5. Emergency Veterinary Care

If a dog becomes ill or injured while in the care of Scotty's Dog Services, the owner authorises Scotty's Dog Services to seek veterinary care if necessary.

Where possible, the owner will be contacted first. If immediate care is required and the owner cannot be reached, the nearest appropriate veterinary clinic may be used.

All veterinary costs remain the responsibility of the dog's owner.

6. Pick Up & Drop Off

Where transport is provided, dogs will be transported safely and securely.

A small transport fee may apply for pick-up and drop-off services.

7. Photography & Media Permission

Scotty's Dog Services enjoys capturing special moments with the dogs in its care.

By engaging our services, the owner grants permission for photographs of their dog to be taken during walks, day care or stays.

These photos may be used for:

- Updates sent directly to owners
- Scotty's Dog Services website or social media pages

- Promotional materials
- Artistic projects including photography collections, calendars, artwork or publications featuring dogs from the community

Owners may request that images not be used publicly, and this request will be respected.

No personal identifying information about owners will be shared without permission.

8. Payment Terms

Payment is required as agreed prior to or at the time of service unless otherwise arranged.

Accepted payment methods may include bank transfer, PayID or cash.

Regular clients may discuss customised arrangements where appropriate.

9. Cancellations

Reasonable notice is appreciated for cancellations or schedule changes.

Late cancellations may incur a fee where a booking has been reserved.

10. Limitation of Liability

Scotty's Dog Services will always take reasonable care while providing services.

However, owners acknowledge that interaction with animals carries inherent risks and agree that Scotty's Dog Services is not liable for unforeseen incidents beyond reasonable control.

11. Agreement

By booking services with Scotty's Dog Services, the owner confirms that they have read and agree to these Terms and Conditions.

Client Name: _____

Dog Name(s): _____

Signature: _____

Date: _____